

CITIZEN LAB

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The Filtering Matrix

Interrogating Internet Filtering
and Surveillance Practices Worldwide

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The Filtering Matrix

- Technical & non-technical filtering measures targeting multiple levels of access:
 - **Self-censorship** / state-directed 'encouragement' to use commercial filtering products
 - **Port Blocking** / Throttling (directed at file sharing services & VOIP)
 - **Content Removal**: take down notices, forum post removals, website closures
 - **Geolocation filtering**: content accessible or inaccessible by geographic location
 - **Internet Filtering**: Internet café's, Schools & Libraries, Businesses, ISP's & at centralized location near the backbone connections

_OpenNet Initiative



- Mission: investigate and challenge Internet filtering and surveillance practices
 - Internet Filtering
 - Monitoring & Surveillance
 - Circumvention Technology



Research Network

- Human-based Network
 - Established relations of trust with partners on the ground (H2H Networks)
- Technological Network
 - Developed a testing network to enumerate Internet filtering
 - Technologies to determine what content and services are blocked, where and with what technology

Filtering: National Level

- Limited: Access restricted to a small number of websites.
- Distributed: Access is restricted to a significant number of sites, but sporadically implemented by different ISP's
- Comprehensive: Access is restricted to a number of sites within a comprehensive national framework.
 - State-directed encouragement of filtering products
 - Filtering targeted towards child pornography
 - Filtering targeted towards hate speech

Methodology

- Contextual Research
 - Background: Law & Politics
 - Reported filtering behavior
 - URL/Domain List & Keyword Generation
- Network Access
 - Proxy server
 - Long distance dial-up
 - Distributed Application
 - Dedicated Server
- Testing Phase

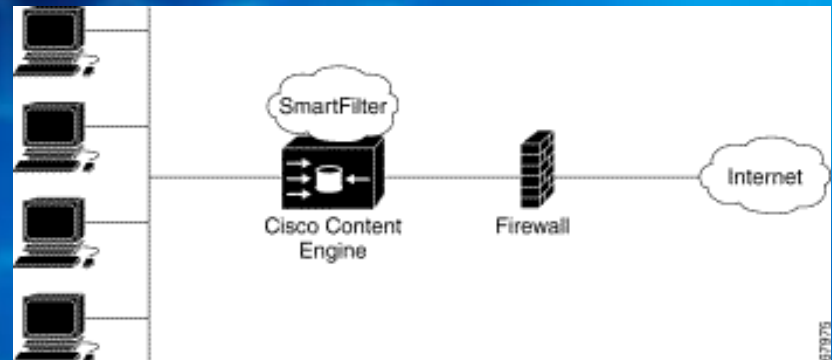
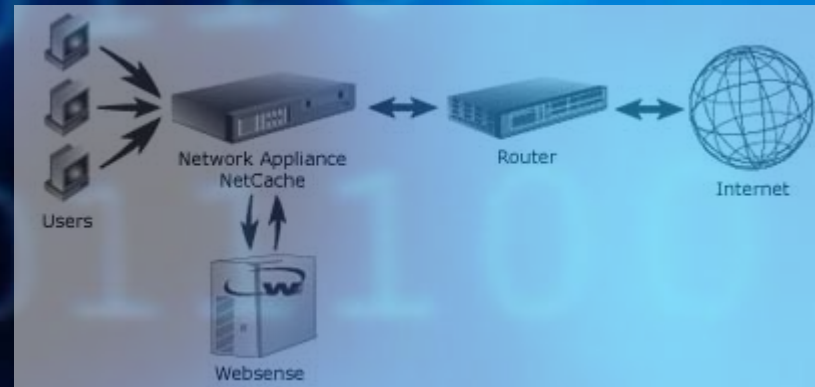
Analysis

- HTTP Headers
- Blocking Behavior
 - Blockpage
 - Timeout/Redirect
 - DNS Spoofing
 - Keyword Filtering
 - Entire domain? Or specific URL path
- Block list “finger print”
- Network Interrogation

URL is accessible both through the local connection and the remote computer.	
URL is accessible through the local connection but inaccessible through the remote computer, which returned a different HTTP response code.	
URL is accessible through the local connection but inaccessible through the remote computer due to a network connection error.	
URL is accessible through the local connection but inaccessible through the remote computer; a block page was positively identified.	

Filtering Technology

- Blacklist: Deny access to categorized URL/Domains
- Whitelist: Allow access to approved sites, deny all others
- Content Analysis: Dynamically analyze requested content and block by key word (in domain, URL, or body content)



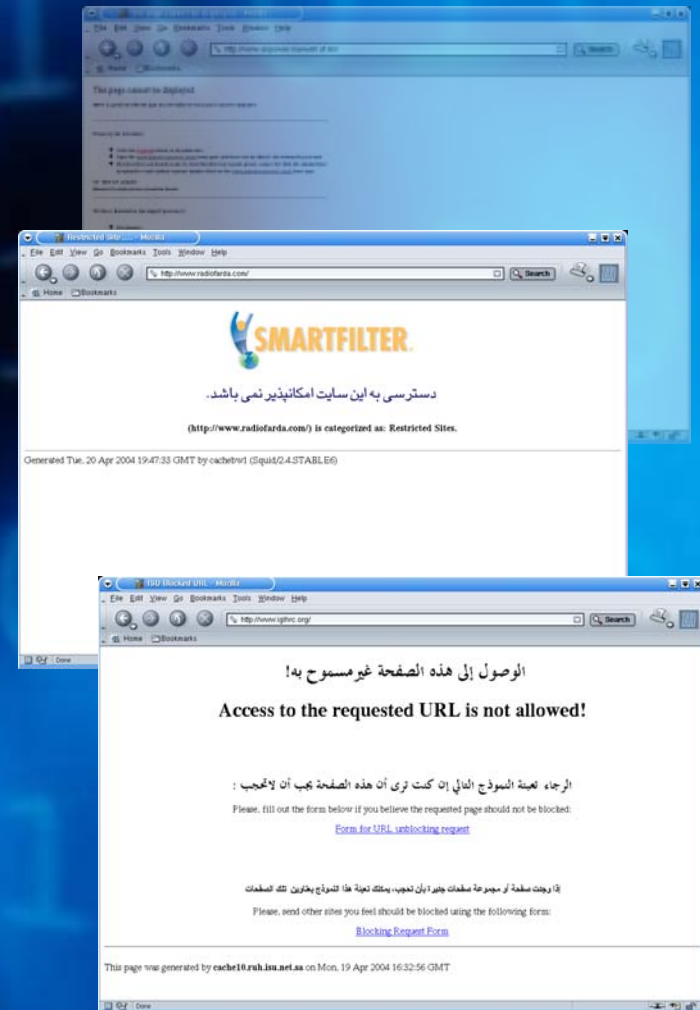
Accessing Filtered Content

Conspicuous

- Block Pages: Indicate that the site is intentionally blocked
- Often combined with block/unblock forms & contact information

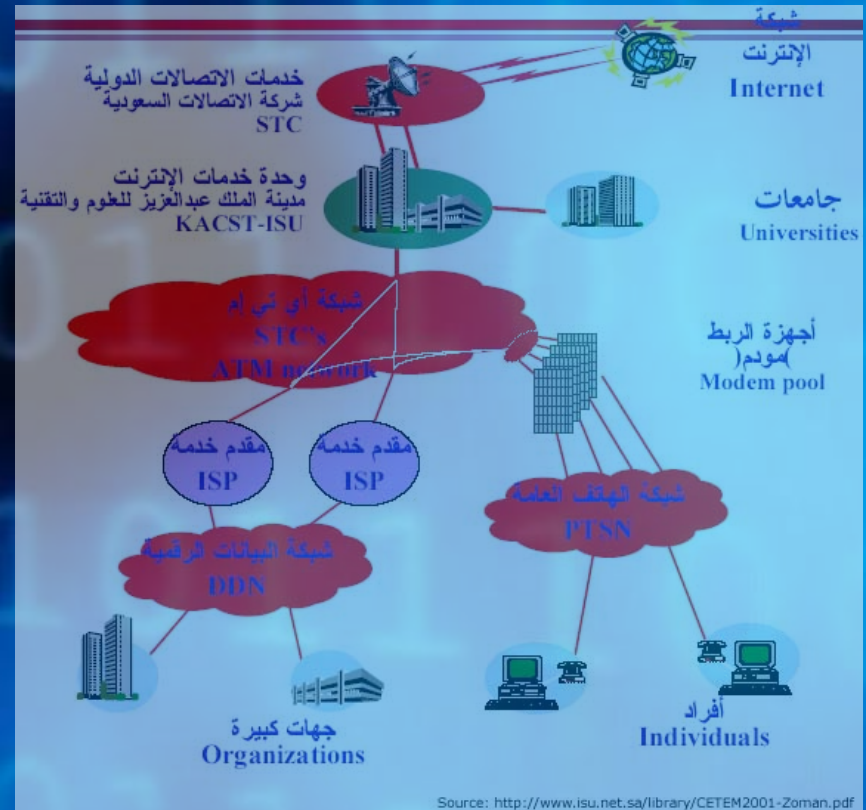
Inconspicuous

- Generic timeout, 404 & error pages
- Redirection (possibly to false, look-alike sites)



Saudi Arabia

- Saudi Arabia
- Centralized Filtering
- Blockpage
- List “fingerprint”
- Secure Computing / SmartFilter
- Collateral Blocking



Collateral Filtering

GET http://www.teenpregnancy.org/teen/
HTTP/1.1

HTTP/1.x 403 Forbidden

```
<ISUTAG filter="sf"  
  url="http://www.teenpregnancy.org/teen/" date="Thu, 10 Jun 2004"  
  time="18:49:02">
```

GET http://www.arabtimes.com/ HTTP/1.1

HTTP/1.x 403 Forbidden

```
<ISUTAG filter="local"  
  url="http://www.arabtimes.com/"  
  date="Thu, 10 Jun 2004"  
  time="18:47:23">
```

URL1: HTTP://WWW.TEENPREGNANCY.ORG			
	4.0 List	3.x Premier	3.x Standard
List Date:	Tue Jun 8 (SN: 137)	Tue Jun 8 (SN: 4347)	Tue Jun 8 (SN: 555)
Categories:	Health, Sexual Materials	Self Help:Health, Mature	Self Help:Health, Mature

URL2: HTTP://WWW.TEENPREGNANCY.ORG/TEEN			
	4.0 List	3.x Premier	3.x Standard
List Date:	Tue Jun 8 (SN: 137)	Tue Jun 8 (SN: 4347)	Tue Jun 8 (SN: 555)
Categories:	Pornography	Sex	Sex

ISU Blocked URL - Mozilla Firefox

File Edit View Go Bookmarks Tools Help

http://www.teenpregnancy.org/teen/

الوصول إلى هذه الصفحة غير مسموح به!

Access to the requested URL is not allowed!

الرجاء تعبئة النموذج التالي إن كنت ترى أن هذه الصفحة يجب أن لا تحجب :

Please, fill out the form below if you believe the requested page should not be blocked:

[Form for URL unblocking request](#)

إذا وجدت صفحة أو مجموعة صفحات جديدة بأن تحجب، يمكنك تعبئة هذا النموذج بملأين تلك الصفحات

Please, send other sites you feel should be blocked using the following form:

[Blocking Request Form](#)

This page was generated by cache3.ruh.isu.net.sa on Thu, 10 Jun 2004 18:48:58 GMT

Done

Unintended Consequences

- IP blocking & Virtual hosts
 - USA: Under Pennsylvania state law 1.5 million legitimate websites were blocked while trying to block approximately 400 websites suspected of containing child abuse images.
 - India: Blocked access to all Yahoo Groups in an attempt to block one group
 - China: blocks access to all of Geocities (including premium accounts that have unique domain names)

Circumvention Technology

- Development
 - Psiphon: personal proxy application targeted towards users that have at least one trusted point of contact in a non-filtered country
- Resource
 - On-line clearinghouse project that archives, tests, and assesses anti-censorship, privacy/anonymity, security and encryption software.

Iran: IBB/Anonymizer



- Porn-filtering by keyword in domain
- Although circumvention is successful, the content can still be intercepted (No SSL)

```
0270 3e 0d 0a 09 09 3c 6d 65 74 61 20 6e 61 6d 65 3d >....<ne ta name=
0280 22 6b 65 79 77 6f 72 64 73 22 20 63 6f 6e 74 65 "keyword s" conte
0290 6e 74 3d 22 52 61 64 69 6f 20 46 72 65 65 20 45 nt="Radi o Free E
02a0 75 72 6f 70 65 2c 20 52 61 64 69 6f 20 4c 69 62 urope, R adio Lib
02b0 65 72 74 79 2c 20 52 46 45 2c 20 52 4c 2c 20 43 erty, RF E, RL, C
02c0 75 72 72 65 6e 74 2c 20 48 65 61 64 6c 69 6e 65 urrent, Headline
02d0 73 2c 20 4c 69 76 65 20 4e 65 77 73 2c 20 6d 65 s, Live News, ne
02e0 64 69 61 2c 20 6e 65 77 73 20 73 6f 75 72 63 65 dia, new s source
02f0 73 2c 20 6c 69 76 65 20 62 72 6f 61 64 63 61 73 s, live broadcas
0300 74 69 6e 67 2c 20 6c 69 76 65 20 62 72 6f 61 64 ting, li ve broad
0310 63 61 73 74 73 2c 20 69 6e 74 65 72 6e 61 74 69 casts, i nternati
0320 6f 6e 61 6c 20 6e 65 77 73 2c 20 65 63 6f 6e 6f onal new s, econo
0330 6d 69 63 20 6e 65 77 73 2c 20 72 61 64 69 6f 20 mic news , radio
0340 73 74 61 74 69 6f 6e 73 2c 20 72 61 64 69 6f 2c stations , radio,
0350 20 62 72 6f 61 64 63 61 73 74 69 6e 67 2c 20 62 broadca sting, b
0360 72 6f 61 64 63 61 73 74 73 2c 20 6a 6f 75 72 6e broadcast s, journ
0370 61 6c 69 73 6d 2c 20 64 61 69 6c 79 2c 20 77 65 alism, daily, we
0380 65 6b 6c 79 2c 20 6e 65 77 73 20 74 6f 64 61 79 ekly, ne ws today
0390 2c 20 70 6f 6c 69 74 69 63 61 6c 20 6e 65 77 73 , politi cal news
03a0 2c 20 6c 6f 63 61 6c 20 6e 65 77 73 2c 20 68 65 , local news, he
03b0 61 64 6c 69 0d 0a 66 66 62 0d 0a 6e 65 73 2c 20 adli..ff b..nes,
03c0 6c 69 76 65 20 72 61 64 69 6f 2c 20 6e 65 77 73 live rad io, news
03d0 20 77 69 72 65 73 2c 20 48 75 6d 61 6e 20 52 69 wires, Human Ri
03e0 67 68 74 73 2c 20 68 75 6d 61 6e 20 72 69 67 68 ghts. hu man rich
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A Hacktivist Lab

- Bridge the gap between political science and computer science
- Provide social science research with a technical backbone
- Develop a better understanding of the political implications of technology

www.citizenlab.org

www.opennetinitiative.net